

# Welcome to SuperValu Sutton



**SuperValu  
Sutton**  
We believe in local



This Document is a guide to  
**Autism-friendly Shopping**  
at  
**SuperValu Sutton**

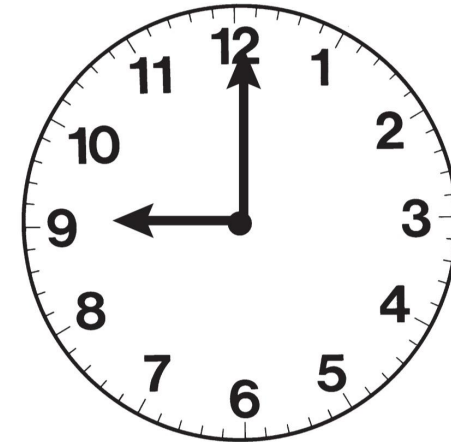
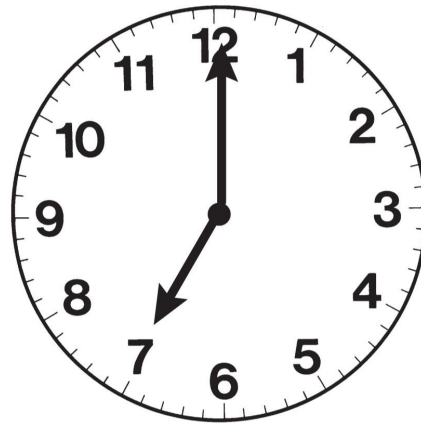




# When is Autism-friendly shopping at Supervalu Sutton?



Every Tuesday  
from 7pm - 9pm



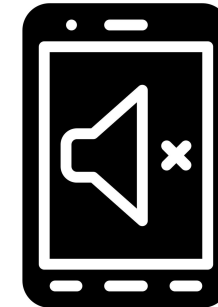


# What is different during Autism-friendly shopping at SuperValu Sutton?



The store is quieter because:

- The music is turned off
- The announcements are turned off
- The sound from the tills is set to quiet



The store is not usually busy at this time.



# What should I bring with me when shopping at SuperValu Sutton?

## Re-useable bags

(you can buy some at the till if you don't have any with you)



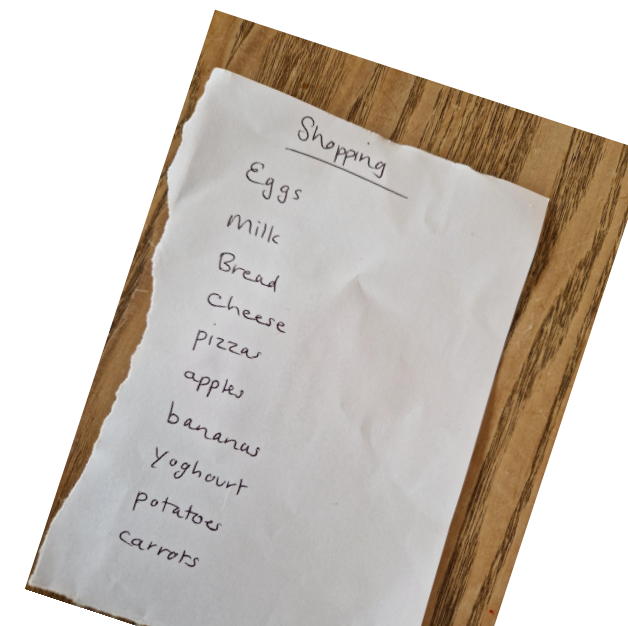
## A coin or token

(so you can use a trolley)



## A shopping list

(A good idea so you don't forget to buy what you need and you don't buy too many things that you don't need)



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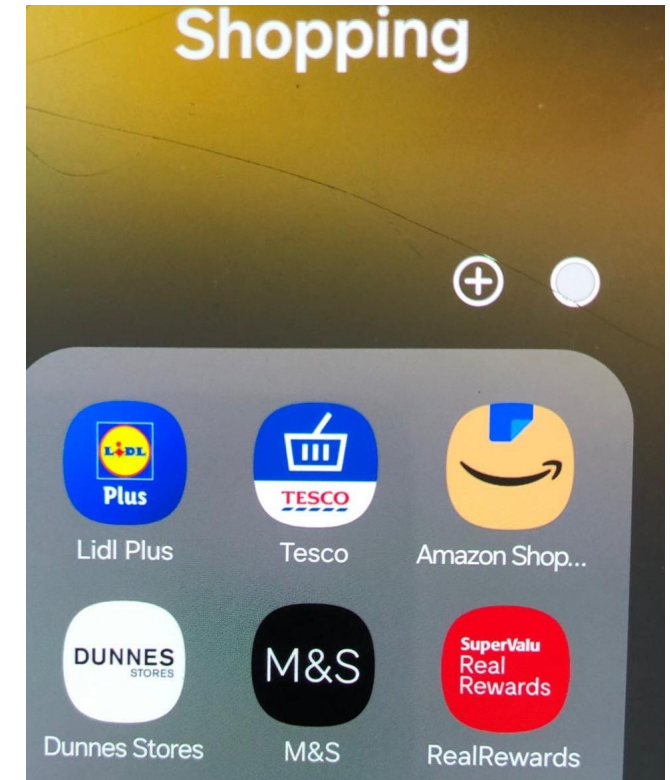
# What should I bring with me when shopping at SuperValu Sutton?



**Money**  
(cash or card)



**Your Phone with the SuperValu app**  
(If you are a SuperValu Club Card member - more about that in a future guide))





How  
can I carry my shopping  
while in the store?



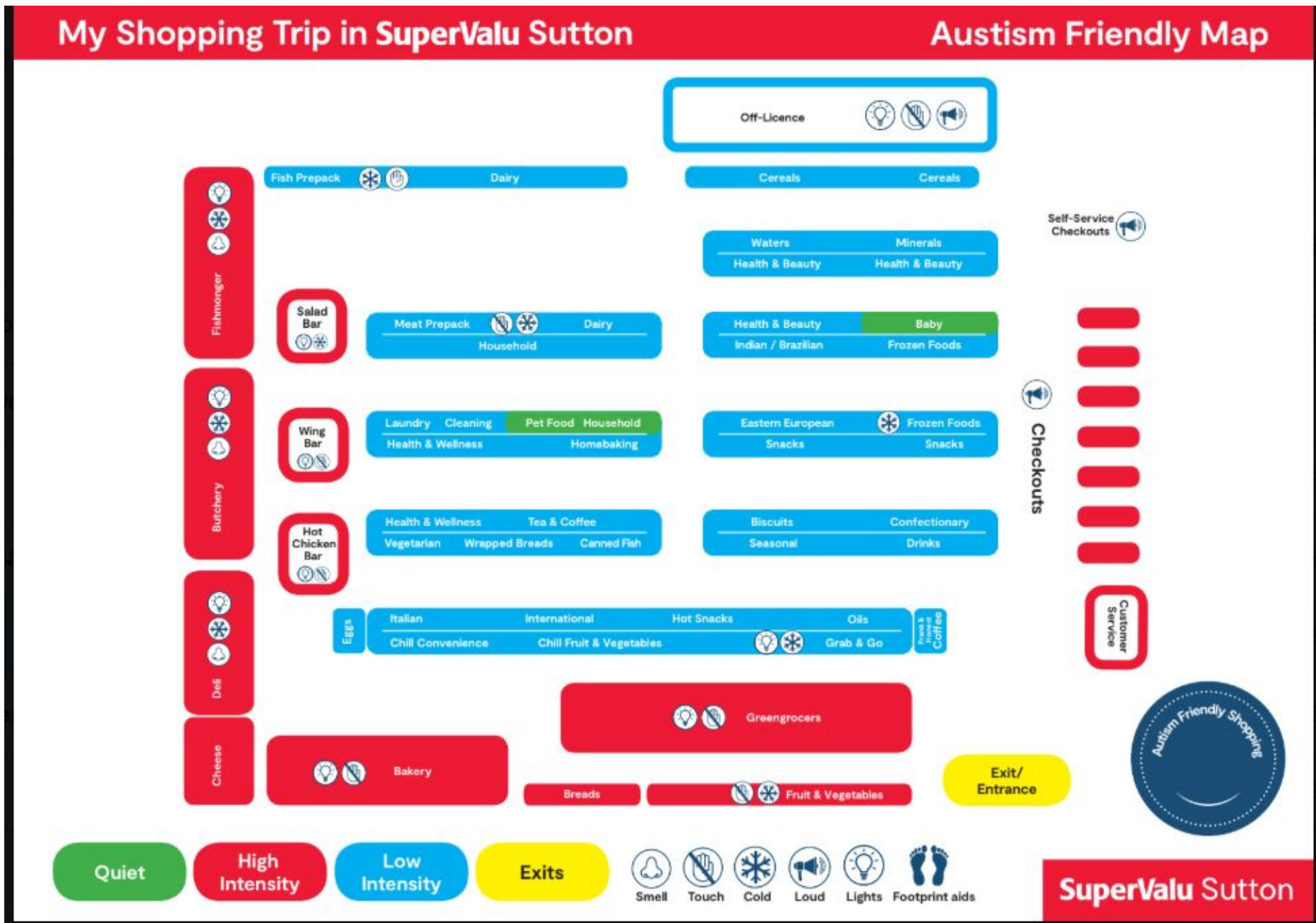
You can use

← **A shopping trolley** - large or small  
(located outside the store)  
You need to insert a token or a coin to  
use the trolley.

**A basket**  
(located in the entrance area)



It looks like this: 





Who  
can I ask if I need help?

**SuperValu  
Sutton**  
We believe in local



The staff at  
SuperValu Sutton are  
very friendly and are  
always happy to help  
you.



# Who can I ask if I need help?



**Ed**  
the  
**Manager**



**Wayne**  
in  
**Fruit and Veg**



**Eamon**  
in  
**Flowers Section**



**Alan**  
in  
**Cheese Department**



**Pamela**  
in the  
**Deli**



# Who can I ask if I need help?



**Paul**  
in the  
**Meat /Butcher's**



**Cyril**  
in  
**Fish Section**



**Rob**  
in the  
**Off-licence**



**Emily**  
in  
**Check-out area**



# How do I pay?



There are 3 ways to pay:

1. **At the Self-Service Check-outs**

Scan your shopping one item at a time.

Place the item in the bagging area.

When everything is scanned, pay by cash or card.

Then put your shopping in your bags.

2. **At the Staff-managed till**

You unload your shopping onto the conveyor belt.

An assistant scans all the products for you.

Then you pay and pack your shopping into your bags.

3. **At the Superscan till**  
(If you have used the scanner)





# What should I do when I have finished shopping?



If you used a basket, leave it at the check-out.

If you used a trolley, return it to the trolley station after you have removed your bags of shopping.

Don't forget to remove your coin or token.

Check your receipt (and your change if you paid in cash) to make sure it is correct.

